



Client Contract

This contract forms the basis of work between you (the client) and the YCSA counsellor.

YCSA will keep some personal information on you as explained in the Privacy Notice. The grounds under the Data Protection Legislation for keeping this are that it is necessary for the performance of the contract with you – to provide Counselling services.

Information about what is discussed in sessions remains confidential. If however, you give the counsellor information that indicates a cause for concern or an immediate risk to your own health or life, or that of another, or there is a child protection issue, that information must be reported to the appropriate person.

In our contract with you

- We will accept and listen to you in a non-judgemental way.
- We will see you regularly. Should either party need to cancel an arranged session you are expected to give prior notice at least 24 hours in advance.
- **Failure to attend for 2 appointments without the required notice, or for 2 successive appointments without prior agreement is a breach of this contract. This may lead to your counselling being terminated unless you provide evidence demonstrating exceptional circumstances.**
- We will frequently check with you whether counselling is helping – if not we will do our best to find alternative support.
- Part of a Counsellors ethical practice is that they attend regular supervision where your case may be discussed anonymously. You will not be identifiable from any material shared.
- Should there be disclosure of child abuse, money laundering or terrorism I am required by law to communicate this information to the appropriate authorities.

Signature of client: Date:

Signature of counsellor: Date: